

Terms of use of site: [www.Lefkaswine.com](http://www.Lefkaswine.com)

### **Trade information**

All transactions made on this web page is between the customer and

Lefkas Wine / de Blanck Wine Shop

Nidri Mainstreet

31084 Nidri

Lefkada, Greece

Tax number: 156380790

The company specializes in the sale of bottled wines and Champagne.

### **Consent of the client**

The confirmation of the order by the client results in automatic and unconditional acceptance of these Terms and Conditions. Purchasing by e-mail or phone implies the acceptance of these terms.

### **Product descriptions**

On Lefkaswine.com we try to be as accurate as possible regarding descriptions, but we can't guarantee that product descriptions or other content on this web site is complete, accurate, up to date or faultless.

### **Payment**

Prices are quoted in Euros including VAT.

Lefkaswine com uses QuickPay as a gateway.

We accept the following credit cards: Visa, Visa Debit, Visa Electron, MasterCard, MasterCard Debit and Maestro.

### **Pick up**

Orders from Lefkaswine.com can be picked up every day from 10:00 – 24:00 at de Blanck Wine & Champagne Bar / wine shop – entrance from Nidri Main Street or the harbor site.

### **Delivery**

We deliver only on Lefkas. Every day between 10 and 12 am, when you order before midnight the previous day. No shipment abroad.

Prices of delivery

- **Free delivery when you order for more than 100 Euro**
- **5 € when you order less than 100 Euro**

If you're not at home we will take the wine back to the shop or mark the field what to do place at door in garage etc.

## **Refund**

There is no refund on products purchased on Lefkaswine.com/de Blanck Wine Shop, except in case of any wrong delivery.

## **Complaints**

Wine is an organic product and randomly you experience a bad bottle. In the case, should you have any doubts about the wine, bring the bottle with content to the shop and if it's bad, we exchange the bottle for free.

## **Registration order**

The customer can place an order with the company through the website, e-mail or phone. If the customer orders online, the company bears no responsibility for any incorrect data given by the customer.

## **Order confirmation / Invoice**

Every online order is confirmed automatically by e-mail, and you will within 24 hours receive message by e-mail, if any problems occurred regarding delivery or back order / sold out products. The confirmation is not the same as an invoice or receipt. This you will receive together with your order.

## **Strikes and force majeure**

de Blanck will make every effort to inform the customer about the status of the shipping package in the event that the transport companies or postal strike or other force majeure.

## **Responsibility**

The company is exempt from the requirements on the delivery of orders in cases of force majeure.

The company assumes no responsibility regarding the misuse of the product by the customer.

Links to third party websites are provided solely for the convenience of the customer. Third party websites directly or indirectly linked to de Blanck's website are not under the control of de Blanck. Consequently, de Blanck accepts no responsibility for information published on third party websites

## **Privacy**

When you place your order, the information received by de Blanck is protected by privacy. The information does not include credit card information (card number, owner name, CCV2, expiration date, etc.). This

information is under the control of de Blanck and is not disclosed to any third party. Your email address is not given to any third parties.